



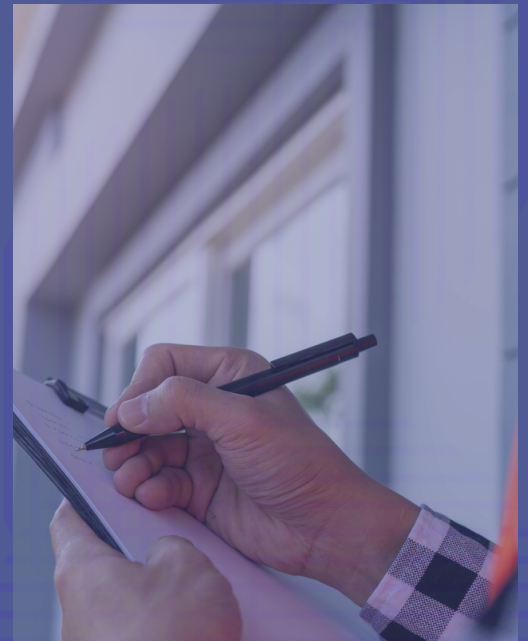
DORSET CARE
ASSOCIATION

SHIVA
FOUNDATION

Gangmasters and Labour Abuse Authority (GLAA)

Who is the Gangmasters and Labour Abuse Authority (GLAA)?

The Gangmasters and Labour Abuse Authority (GLAA) is a UK government agency primarily responsible for regulating and licensing businesses that supply workers to industries such as agriculture, horticulture, and food processing. Another primary aim is to prevent exploitation, modern slavery, and labour abuse including, but not limited to, the ones listed above. Recently, the GLAA have seen a dramatic increase in care sector investigations and have dedicated significant resource to investigating cases of labour exploitation in the care industry. Therefore, they are a useful agency to connect with if you have specific concerns in this area. The GLAA will work collaboratively with law enforcement agencies, industry partners, and other stakeholders to investigate allegations of labour exploitation, prosecute offenders, and safeguard vulnerable workers.



As care providers, how can you engage with the GLAA if you have concerns?

Report concerns:

- As care providers, you can report suspected cases of labour exploitation to the GLAA for investigation. The GLAA has the authority to make enquires, gather evidence, and take enforcement action against businesses or individuals involved in exploitation.
- You can report suspected cases of modern slavery directly to the GLAA on 0800 432 0804 or 03000 718234 (outside office hours) or via email on intelligence@gla.gov.uk

Sharing information:

- You can share intelligence related specifically to labour exploitation in the care sector to the GLAA. Sharing any information, no matter how small, is crucial as it may contribute to a bigger picture.

Victim support and protection:

- The GLAA are able to refer potential victims to the [National Referral Mechanism](#) (NRM) – the UK's official framework for identifying and supporting victims of modern slavery. If you suspect that one of your employees may be a victim of labour exploitation, reporting to the GLAA could open the door to providing an opportunity for that individual to access support through the NRM.

Education and training:

- Visit GLAA's webpage [industry profile on the care sector](#) for more information on the labour exploitation trends in the care sector including victim profiles, location, accommodation and what to consider when reporting intelligence.
- The GLAA occasionally put on webinar trainings on exploitation in the care sector. Periodically check their website and social media feeds for details of when the next training is taking place.

How to contact the GLAA?

- In cases of labour exploitation only, contact the GLAA via phone: 0800 432 0804 or 03000 718234 (outside office hours)
- In cases of labour exploitation only, contact the GLAA via email: intelligence@gla.gov.uk
- Visit the [GLAA website](#) for more information.

