



DORSET CARE
ASSOCIATION

SHIVA
FOUNDATION

Guidelines for supporting at risk care workers

As a care provider, it is important that you operate a victim-centric approach to incidents of modern slavery and human trafficking to ensure the protection and support of suspected victims. When dealing with a potential victim, your primary responsibility is to ensure their safety and wellbeing. Below are some guidelines for speaking with an at-risk care worker:

Listen and reassure the victim. If it is a victim who is making the report, listen carefully and non-judgmentally. Assure them that you are taking them seriously.

Build trust. Provide reassurance, look after their welfare (i.e., offer food and water), and try to build trust and rapport.

Protect their identity. Protect the identity of the suspected victim of modern slavery as well as the identity of the employee or person reporting so that they will not suffer any (further) harm.

Don't promise complete confidentiality. Do not promise complete confidentiality. Explain that you must report this to a manager or someone else who will help to safeguard the care worker.

Call 999 if in immediate danger. If the victim or witness is in immediate danger, call the police immediately and ensure the care worker is in a safe place until the authorities arrive.

Call modern slavery helpline for advice.

If you are unsure of how to respond to such incidents or do not want to call the police, call the modern slavery helpline (08000 121 700)..



Use professional interpreters. If an interpreter is required, use a professional service. Asking a colleague, friend or family member is strongly discouraged.

Respect their wishes. Honour the wishes of the care worker. If they want to leave or don't want their name used when reporting the incident to the authorities, respect their wishes.

Encourage care workers and all employees to report anonymously to Crimestoppers. Ensure that all care workers know they can report directly to Crimestoppers, which offers an anonymous helpline (0800 555 111) if they don't feel comfortable reporting to you as the care provider.